

Welcome to Twente

(IMMIGRATION) FORMALITIES

Upon arrival you will need to register at the municipality you are planning to settle in and here you will also receive your BSN. You can find details about the BSN (Burger Service Nummer/ social security number) and other formalities in the links below. Depending on your nationality, you might need a residence- and work permit to stay in the Netherlands. Also, for cross border workers permits might be needed. Details can be found with these organisations:

SCAN THE QR CODES FOR MORE INFORMATION!



General information, DigiD, BSN:
Expat Center East Netherland
expatcentereastnetherlands.nl/formalities



General information:
Immigration & Naturalisation Service (IND)
ind.nl

HOUSING

Dutch homes are probably very different from the houses in your home country. The style and size may differ, but also the way utility bills are handled or rental contracts are set up.

General information on housing rights, renting or buying a house:

Expat Center East Netherlands:
ecen.nl

CHECKLIST

Moving to another country can be an overwhelming experience and proper organization is necessary to make it a smooth process. Here is a basic checklist to help you, once you've arrived in the Netherlands. More detailed information about all the topics can be found on the websites mentioned in this folder.

ONCE YOU'VE ARRIVED

- Register with the local municipality where you are going to live and apply for a BSN (social security number).
- Collect your residence documents.
- Find long-term accommodation.
- Get connected: arrange telecom, internet and utilities.
- Open a bank account.
- Apply for Dutch health insurance.

WHEN SETTLING IN

- Apply for a DigiD to access governmental sites: digid.nl
- Apply for benefits when applicable: toeslagen.nl
- Register with a local dentist and family doctor (general practitioner).
- Investigate schooling/childcare possibilities in the region.
- Obtain a driver's licence or exchange your current licence: rdw.nl
- Buy a bicycle.
- Investigate possibilities for applying for 30% tax ruling.
- Join the international community and/or make use of the buddy program.
- Learn the local language.



WELCOME TO TWENTE!

You choose to settle in the East of the Netherlands. A choice you will not regret. The people in this region are kind and down to earth and there's so much to explore.

In this Welcome Guide, we will give you useful information to help you navigate your relocation and settling-in process. What are the key steps to getting settled?

How does the healthcare system work? What are the options for education? And what should you know about everyday life in the Netherlands? You'll find a combination of both formal and practical insights, covering national regulations as well as regional specifics.

Most information can be found on the websites from your local municipality and from the Expat Center East Netherlands.



HEALTH

Every person living and working in the Netherlands is legally obliged to subscribe to at least a basic health care insurance. You are free to choose any provider of health insurance, but you will need a BSN (Burger Service Nummer/ social security number) before you can do so.

Finding a family doctor can be a challenge. Information on how to proceed can be found here.

General information on family doctor, insurances, etc:

Expat Center East Netherlands ecen.nl



EDUCATION

Arranging the education, finding a good school or day care for your children is an important part of your relocation. After all; you want the whole family to be happy!

Depending on the age of the children you choose from day care, primary school, secondary school, vocational school or university education.

In Twente we have several schools for young children, an international school, a school for vocational studies, a university of applied sciences and a technical university.

SCAN THE QR CODE TO GO TO ECEN.NL



EVENTS

Meeting new people and broaden your network makes it easier to settle in. A great way to do so is to join events for internationals specifically or the wonderful events organised in Twente generally.

You can find an overview of events and other options on these websites:

Mainly highly skilled migrants/ internationals

Expat Center East Netherlands ecen.nl

General information

Twente.com twente.com

Things to do

Visit Twente visittwente.com

FINANCE

The Netherlands has an extensive system of taxes, which provides for many benefits and infrastructure which the country is known for.

The first step, after obtaining your BSN, is opening a bank account. You can find information on this, our tax system and insurances.

Find more information on our website.

General information

Expat Center East Netherlands ecen.nl

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LEARN DUTCH

Most people in the country speak or understand English. However when you're looking for a job, understanding Dutch will help. Also, some of the public and governmental information is still published in Dutch only, which makes it a good idea to invest some time learning the local language. Besides, what better way to integrate than by speaking the language?

LEARN AND PRACTISE DUTCH HERE.

Mainly highly skilled migrants/ internationals

Expat Center East Netherlands ecen.nl

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EVERYDAY LIFE

Finding your way in everyday life, both literally and figuratively, takes some time:
how does public transportation work?
Do I need a bike?
What to do with my garbage?

The answers to these questions can be found here.

General information

Expat Center East Netherlands ecen.nl

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CAREER

Finding a job for yourself and your partner is an essential part of being successful when relocating. In some cases it is even required to obtain a residence permit.

Here we will point out several options on finding a job, give information on volunteering, job fairs and adult education.

General information

Expat Center East Netherlands ecen.nl

Job opportunities in Twente

Twente.com
twente.com/nl/jobportal

MEET & GREET

Looking to meet fellow internationals in Twente?

Join our Expat Meet & Greet, a monthly community event where you can connect, share experiences, and build friendships in a relaxed setting.

No registration needed – just walk in and enjoy the evening!

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